



[Computer & Device Security](#)
(/kb/security/computer-device-security)

[Security Awareness](#)
(/kb/security/security-awareness)

[Two Factor Authentication](#)
(/kb/security/two-factor-authentication)

[WSU Virtual Private Network](#)
(/kb/security/wsu-virtual-private-network)

How do I Setup and Use Two-Factor Authentication?

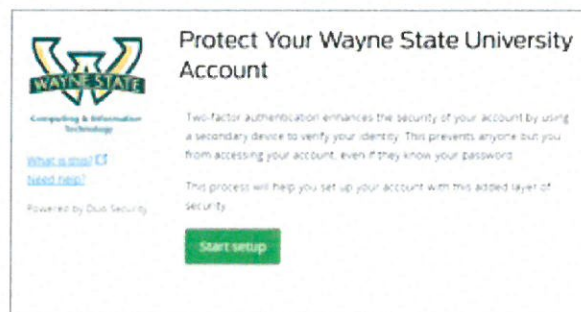
Two-factor [Share & Print \(//addthis.com/bookmark.php?v=250&pub=waynestate\)](#)

authentication adds a second layer of security to your online accounts. Verifying your identity using a second factor (like your phone or other mobile device) prevents someone other than you logging in with your credentials. Two-factor refers to using a smartphone or other device to verify your identity in conjunction with logging in with your Wayne State University credentials.

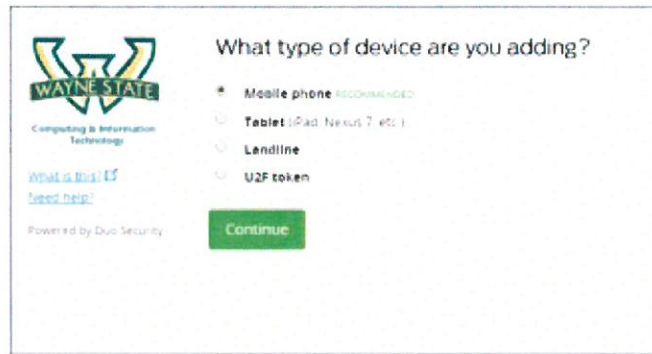
Setup

When you log in to a WSU service that requires two-factor authentication, you will be prompted to begin setup. Follow the steps below to set up two-factor authentication.

1. When prompted, enter your AccessID and Password and then click **Submit**. When you see a message that says, "Protect Your Wayne State University Account," click **Start Setup**.



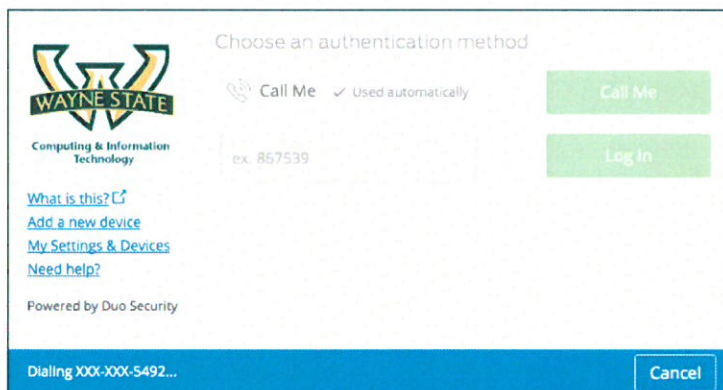
2. On the Two-Factor prompt page, the wizard will walk you through setting up your mobile device. For more specific information and to see information for your mobile device, see the guide from Duo Security at guide.duosecurity.com/enrollment (<https://guide.duosecurity.com/enrollment>).



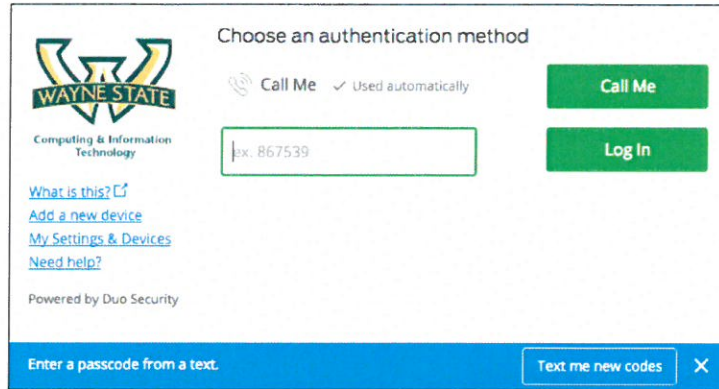
Using two-factor authentication

Two-factor authentication may be utilized in multiple ways.

1. **Authentication key:** The C&IT Help Desk sells the YubiKey 4, a USB authentication key. Learn more at tech.wayne.edu/kb/security/security/250848 (<https://tech.wayne.edu/kb/security/security/250848>).
2. **Duo Mobile App:** Search for and download the Duo Mobile App in your app store.
3. **Call or text:** When you register for two factor authentication you may choose to overstep the app and directly use your mobile phone.
 - **Call:** If you choose a phone call as your authentication method, the service will call you. To activate, answer the call and press # (pound).



- **Text:** If you choose to enter a passcode, the service will text you. Enter the passcode from the text message into the two-factor login in your browser.



NOTE: Learn how to manage Two Factor Authentication with Account Management in Academics on the C&IT Knowledge Base at tech.wayne.edu/kb/security/security/238839 (<https://tech.wayne.edu/kb/security/security/238839>).

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Computing & Information Technology

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